

Netherlands Quality Policy

Top Management are committed to comply with requirements and continually improve the effectiveness of our Quality Management System in line with the requirements of the international standard BS EN ISO 9001:2015. It is our belief that, in operating to the ISO9001 Standard, and through continued external assessment, we will be able to continually improve our growth and performance and fulfil the requirements of our clients.

Top Management are also committed to putting in place the resources and controls required to provide assurance and protection to its employee, customer and interested parties against risks which could have a potential critical and significant impact and harm good name of Corrotherm International.

Top Management are committed to continually improving our Quality Management System, we also commit to satisfy all applicable requirements.

Corrotherm International provides a service to our clients for the procurement, stockholding and supply of heat and corrosion resistant metals.

The prevention and correction of non-conforming and unsafe conditions will take precedence over operational objectives. Adherence to quality requirements, legal requirements and practices is mandatory and a condition of employment for all Corrotherm International employees.

Resources will be made available to ensure that the company's quality objectives, and continual improvement are achieved. Those in leadership positions will ensure that personnel under their control have received the necessary training, knowledge, tools and other resources both internal and external to support them with specific programs.

Quality Objectives are ongoing business strategic planning and these are set through the following:

- Quality – To achieve certification to ISO9001
- Quality - Total customer satisfaction,
- To set maintain and review the objectives documented within the objectives register.
- To ensuring the working conditions are safe and without risks to health and the environment.
- To satisfy applicable requirements.
- To provide and maintain safe plant, equipment, materials.
- To ensure all purchase materials comply with national and international standards and that a supplier's continuous improvement program is ongoing.
- To ensure interested parties and customer needs and expectations, as well as specifications, are integral parts of every new program.
- To expand the application of risk-based thinking.
- Regularly review the Quality Management System at the management review meeting for suitability and effectiveness addressing continual improvement and client satisfaction.
- To provide adequate information, instruction, training and awareness to allow all employees to perform their duties in a safe and competent manner in order to protect themselves and the company's property.

This policy will be regularly monitored to ensure that the objectives are achieved. It will be reviewed and if necessary revised in light of legislative and/or organisational or other changes as appropriate

This policy statement is communicated to all staff and relevant to interested parties on request.

Signed

A handwritten signature in blue ink, appearing to be 'Jan Ward', written in a cursive style.

Jan Ward
CEO / Date: 03 November 2023